



**PASEGURAHAN NG MGA NAGLILINGKOD SA PAMAHALAAN  
(GOVERNMENT SERVICE INSURANCE SYSTEM)**  
Financial Center, Pasay City, Metro Manila 1308

**GSIS BIDS AND AWARDS COMMITTEE  
FOR INFRASTRUCTURE AND INFORMATION TECHNOLOGY**

Project Title: **Comprehensive Maintenance of Bandwidth Accelerators**

**Bid Bulletin No. 1**  
19 May 2017

This bid bulletin is issued to amend items in the Bidding Documents for the project **Comprehensive Maintenance of Bandwidth Accelerators**. This shall form an integral part of the Bidding Documents.

**SECTION VII. TECHNICAL SPECIFICATIONS**

Item	From	To
I. Detailed Technical Specifications	<ul style="list-style-type: none"> <li>• The comprehensive maintenance must cover the following:               <ul style="list-style-type: none"> <li>○ xxx</li> <li>○ xxx</li> <li>○ Quarterly preventive maintenance during the contract period.</li> <li>○ xxx</li> <li>○ xxx</li> <li>○ xxx</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• The comprehensive maintenance must cover the following:               <ul style="list-style-type: none"> <li>○ xxx</li> <li>○ xxx</li> <li>○ Quarterly preventive maintenance during the contract period. <b><u>Preventive maintenance of devices located in the GSIS Branch Offices will be done in the GSIS Head Office through remote connection.</u></b></li> <li>○</li> <li>○ xxx</li> <li>○ xxx</li> <li>○ xxx</li> </ul> </li> </ul>

<p>I. Detailed Technical Specifications</p>	<ul style="list-style-type: none"> <li>• Technical support requirement are as follows: <ul style="list-style-type: none"> <li>○ X X X</li> <li>○ X X X</li> <li>○ X X X</li> </ul> </li> <li>○ If the hardware cannot be repaired onsite due to extraordinary hardware difficulties and needs to be pulled-out, the Service Provider must provide a service unit. The replacement for the pulled-out hardware must be repaired, delivered, installed, tested and certified for production within <b>10 days</b>.</li> <li>○ Onsite assistance on activities that will affect the equipment during the contract period, such as but not limited to, power maintenance and transfer of equipment within the <b>building</b>.</li> </ul>	<ul style="list-style-type: none"> <li>• Technical support requirement are as follows: <ul style="list-style-type: none"> <li>○ X X X</li> <li>○ X X X</li> <li>○ X X X</li> </ul> </li> <li>○ If the hardware cannot be repaired onsite due to extraordinary hardware difficulties and needs to be pulled-out, the Service Provider must provide a service unit. The replacement for the pulled-out hardware must be repaired, delivered, installed, tested and certified for production within <b>20 calendar days</b>.</li> <li>○ Onsite assistance on activities that will affect the equipment during the contract period, such as but not limited to, power maintenance and transfer of equipment within the <b>GSIS Headquarters Building</b>.</li> </ul>
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For the guidance and information of all concerned.

*for* **VP EDUARDO V. FERNANDEZ**  
Chairperson  
GBAC for Infrastructure and Information Technology


