



**PASEGURAHAN NG MGA NAGLILINGKOD SA PAMAHALAAN
(GOVERNMENT SERVICE INSURANCE SYSTEM)**
Financial Center, Pasay City, Metro Manila 1308

**GSIS BIDS AND AWARDS COMMITTEE
FOR INFRASTRUCTURE AND INFORMATION TECHNOLOGY**

Project Title: **Bandwidth Accelerator Maintenance**

Bid Bulletin No. 1
24 November 2015

This bid bulletin is issued to respond to bidder’s queries/concerns and to provide the revised procurement schedule for the project “*Bandwidth Accelerator Maintenance*”. This bid bulletin shall form an integral part of the Bidding Documents.

BIDDER’S QUERIES

<u>Bidder’s Queries</u>	<u>GSIS Response</u>
<p>Query No. 1</p> <p><i>Under Section III (Bid Data Sheet) – Item 12.1(a)(iii) Statement of the prospective bidder of all its on-going and completed government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature to the Project, within the past Five (5) years from the submission and receipt of bids.</i></p> <p>As per Pre-Bid meeting, bidders are allowed to submit the following :</p> <ol style="list-style-type: none"> 1. For Statement of On-going Contracts - Submission Statement of On-going Contracts only 2. For Statement of Completed Contracts - Submission of Statement of Completed Contracts with End User Acceptance or Official Receipt as supporting documents 3. For Single Largest Contract – Submission of Statement of Single Largest Contract with End User Acceptance or Official Receipt and Contract or Purchase Order as supporting documents. <p>Kindly confirm above requirement or instructions.</p>	<p>Per Item 12.1 (iii. Statement of all its ongoing and completed government and private contracts) of the Section II (Instruction to Bidders) in the Bidding Documents and as discussed during the Pre-Bid Conference, end user’s acceptance or official receipt must be the supporting document/s of the Statement of Completed Contracts.</p> <p>The Statement of On-going Contracts does not require the submission of any supporting document.</p> <p>The Statement of Single Largest Similar Contracts requires the submission of: (1) end user’s acceptance or official receipt; and (2) contract and/or purchase order.</p>

Query No. 2

Under Section III Bid Data Sheet – Item 5.4

The Bidder must have completed, within the period specified in the Invitation to Bid and ITB Clause 12.1(a)(iii), a single contract that is similar to this Project, equivalent to at least fifty percent (50%) of the ABC.

Similar Project pertains to Bandwidth Accelerator Maintenance.

As an option on the definition of similar project, can you also consider purchase in nature projects? Example - supply, delivery and installation of Bandwidth Accelerator project. Normally, supply, delivery, and installation projects includes corrective and preventive maintenance as part of the scope of work thus making it similar with Bandwidth Accelerator Maintenance requirement.

The definition of a similar project as indicated in ITB Clause 5.4 of Section III of the Bidding Documents is revised, as follows:

Similar Project pertains to Bandwidth Accelerator Maintenance; and/or supply and installation of Bandwidth Accelerators.

Query No. 3

Under Section VII, page 58 - If the hardware installed at GSIS branches cannot be repaired onsite within 24 hours due to extraordinary hardware difficulties and needs to be pulled-out, the Service Provider must provide a service unit or replacement within two (2) business days and delivered in GSIS Head office. The pulled- out hardware must be repaired, delivered, installed, tested and certified for production within 10 calendar days.

Kindly extend 10 calendar days to 15 calendar days. Standard response time of Bluecoat for replacement is 15 calendar days.

The following provision indicated in Item I (Detailed Technical Specifications) of Section VII in the Bidding Documents is revised:

From

If the hardware installed at GSIS branches cannot be repaired onsite within 24 hours due to extraordinary hardware difficulties and needs to be pulled-out, the Service Provider must provide a service unit or replacement within two (2) business days and delivered in GSIS Head office. The pulled-out hardware must be repaired, delivered, installed, tested and certified for production within **10 calendar days**.

To

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<p>Query No. 4</p> <p><i>Under Section VII page 57- Quarterly preventive maintenance during the contract period.</i></p> <p>Is GSIS amenable to a remote Preventive Maintenance? Remote Preventive Maintenance for the branch office will be conducted on GSIS Head Office.</p>	<p>The ITSG is amenable as long as the provision of service unit or replacement unit will be delivered in Head Office within two (2) calendar days.</p>
<p>Query No. 5</p> <p><i>Under Section VII page 58- Onsite assistance on activities that will affect the equipment during the contract period.</i></p> <p>For branch office, is GSIS amenable to a remote trouble shooting/ remote assistance?</p>	<p>The ITSG is amenable as long as the provision of service unit or replacement unit will be delivered in Head Office within two (2) calendar days.</p>

PROCUREMENT SCHEDULE

<u>Activity</u>	<u>From</u>	<u>To</u>
Submission of Bids	27 November 2015, 09:00AM	04 December 2015, 9:30AM
Opening of Bids	27 November 2015, 09:30AM	04 December 2015, 10:00AM

For the guidance and information of all concerned.

(Signed Original)

VP SALVACION P. MATE

Chairperson

GBAC for Infrastructure and Information Technology