



**PASEGURAHAN NG MGA NAGLILINGKOD SA PAMAHALAAN
(GOVERNMENT SERVICE INSURANCE SYSTEM)**
Financial Center, Pasay City, Metro Manila 1308

**GSIS BIDS AND AWARDS COMMITTEE
FOR INFRASTRUCTURE AND INFORMATION TECHNOLOGY**

Project Title: **Supply, Delivery, Installation and Configuration of
Additional Bandwidth Accelerators for GSIS Extension
Offices**

Bid Bulletin No. 2
14 July 2015

This bid bulletin is issued to amend and modify items in the Bidding Documents of the "Supply, Delivery, Installation and Configuration of Additional Bandwidth Accelerators for GSIS Extension Offices". This shall form an integral part of the Bidding Documents

Section VII. Technical Specifications

From	To
<p>I. Scope of Work</p> <p>2. Deployment and installation of the eleven (11) Bandwidth Accelerators to the various GSIS Branch/Satellite Offices. See Annex A – Distribution List.</p>	<p>I. Scope of Work</p> <p>2. Deployment and installation of the eleven (11) Bandwidth Accelerators to the various GSIS Branch/Satellite Offices. See Annex A – Distribution List.</p> <p>In the case of GSIS Basilan Extension Office, the Vendor and a GSIS employee (assigned in Basilan) will meet in the GSIS Zamboanga Branch Office Building for the deployment of the Bandwidth Accelerator and for the conduct of training on the installation of the said equipment. The GSIS employee will hand carry the Bandwidth Accelerator when he/she goes back to the GSIS Basilan Extension Office and will install the said equipment. Should the GSIS employee require phone support during installation, the Vendor must always be available.</p>

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<p>III. Technical Support</p> <ul style="list-style-type: none"> • Technical support response and resolution time are as follows: <ul style="list-style-type: none"> ➤ Within One (1) hour for phone support. ➤ For onsite support, the winning bidder must attend and repair the defective unit within five (5) business days, see <u>Annex A for the list of Branches</u>. If unit cannot be repaired onsite due to extraordinary hardware difficulties and needs to be pulled-out, the Service Provider must provide a service unit. The Pulled-out hardware must be repaired, delivered, installed, tested and certified for production within 10 calendar days. 	<p>III. Technical Support</p> <ul style="list-style-type: none"> • Technical support response and resolution time are as follows: <ul style="list-style-type: none"> ➤ Within One (1) hour for phone support. ➤ For onsite support, the winning bidder must attend and repair the defective unit within five (5) business days, see <u>Annex A – Distribution List</u>. If unit cannot be repaired onsite due to extraordinary hardware difficulties and needs to be pulled-out, the Service Provider must provide a service unit. The Pulled-out hardware must be repaired, delivered, installed, tested and certified for production within 10 calendar days.
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For the guidance and information of all concerned.


VP SALVACION P. MATE
Chairperson
 GBAC for Infrastructure and Information Technology

